# **Contact Information**

### Prepared by Healthy Androscoggin



In the preparation of this guide, every attempt was made to create a comprehensive guide of community support and substance use resources. However, there may be changes in hours, locations, addresses, and programs. Before visiting a listed resource, please be sure to call ahead to ensure you have the correct information.



BRIDGTON HOSPITAL • RUMFORD HOSPITAL CENTRAL MAINE MEDICAL CENTER

Guide received from:

# Bridgton Hospital/Lakes Region Substance Use Resource Guide



# Help for You or Someone You Know

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### Introduction

This guide is intended to be a resource for those who think they, a friend or family member, might need help with alcohol, tobacco, or other drugs. It includes local and statewide community support resources including crisis, food pantries, accessing emergency shelter, and quick and easy-toread reference lists of local support groups and treatment providers for individuals struggling with substance use. We encourage you to share this resource guide with anyone who might benefit from it.

# Tips for Using This Guide

# How to Find a Provider Through Your Insurance

Insurance companies, including MaineCare, offer a list of agencies that accept your insurance. To find a provider that takes your insurance call the client services number and ask for a list of innetwork substance use treatment providers that are currently accepting new patients.

# **Call Ahead Before Visiting**

There may be changes in hours, locations, addresses and programs. Before visiting a listed resource, please be sure to call ahead to be sure you have the correct information.

# Scan the QR Code for More Resources

To view more substance use and community resources open the camera on your smart phone, point it at the code and tap on the URL address that appears, or visit the link below. https://healthyandroscoggin.org/cmhresources



# What Doctor Should I See?

### You should see your primary care doctor for:

- Cold/flu symptoms
- General complaints
- Ongoing headaches
- Chronic pain
- Stomach or Gl issues
- Sleep issues
- Sexual health concerns including HIV and STIs
- If you have abscesses or other issues from using drugs intravenously
- Skin irritation
- Medication guestions and adjustments Minor burns and cuts (if they are the prescribing physician)

### Walk-in services (Urgent Care) are equipped to help with:

- Cold and flu symptoms (if directed by your primary care doctor)
- Simple broken bones
- Animal and insect bites
- Stitches
- Nose bleeds, general cold symptoms
- Occupational health services (physicals, drug screening)
- Concussions

#### You should go to an emergency room if:

- Your primary care doctor or other medical/non-medical professionals direct you to (i.e. EMT's, walk in services, police officers)
- You overdose on drugs or alcohol
- You're involved in a motor vehicle accident
- You think you have broken bones
- You think you may have a spinal or head injury
- Severe chest pains accompanied with shortness of breath, lightheaded, dizziness or irregular pulse
- Abdominal pain with blood in urine, vomiting blood, bloody stool, fever over 101

# National & Statewide Hotlines

### Maine Statewide Crisis Hotline (24/7 Support)

888-568-1112

Suicide & Crisis Lifeline 988

#### **Crisis Text Line** 741-741

Maine 211 2-1-1 or 877-463-6207 (if out of state) www.211maine.org

#### **Maine State Adult & Child Abuse Protection** 800-452-1999

**Trans Lifeline** 877-565-8860

**The Trevor Project** 866-488-7386 Or text START to 678-678

#### **Veteran Crisis Hotline**

988 then press 1 Or text: 838-255

### **Never Use Alone**

800-484-3731

**Statewide Alcoholics Anonymous** 800-737-6237

> **Statewide Alanon - Maine** 800-498-1844

#### **Statewide Narcotics Anonymous** 833-436-6166

### Maine QuitLink

800-207-1230 www.mainequitlink.com

**Gamblers Anonymous - Maine** 855-222-5542

### **Types of Treatment Services**

#### Detoxification

A "detox" is a residential program that provides assessment, diagnosis, and medical treatment to stabilize people who are experiencing withdrawal from alcohol or other drugs.

#### **Residential Rehabilitation**

Residential rehabilitation programs offer substance use treatment in 24-hour residential setting for 7-21 days. Treatment includes lectures, groups, and individual counseling.

#### **Extended Care**

Clients with extensive substance use or co-occurring disorders of substance use and mental illness may enter an extended care program - a residential treatment program that offers treatment stays in excess of 180 days.

#### Shelter

Shelters provide food, clothing, and lodging for up to twelve hours a day. Shelter programs can also motivate people to seek and enter treatment.

#### **Extended Shelter**

An extended shelter offers structured residential treatment for people who are on waiting lists for residential treatment or have completed detoxification and need to develop a support system to help them remain sober.

#### **Medication Assisted Treatment (MAT)**

The use of medications, in combination with counseling and other therapeutic techniques, to provide a "whole-patient" approach to the treatment of substance use disorders.

# Statewide Support Resources

#### **Emergency Shelters in Maine**

A list maintained and updated by the Maine State Housing Authority that includes shelters across the state, broken down by county:

> https://www.mainehousing.org/programsservices/homeless/emergency-shelters

#### Good Shepherd Food Bank: Food Pantry Map

A map of food pantries in Maine that are affiliated with Good Shepherd Food Bank:

https://www.gsfb.org/get-help/food-map/

#### Maine Department of Health and Human Services (DHHS): Programs and Services

The Maine DHHS oversees a large number of community services and programs to support Mainers including SNAP-Education and WIC for food nutrition assistance, employment assistance, safety, education, and more:

https://www.maine.gov/dhhs/programs-services

### Statewide Support Resources

Organization	Address	Phone	Services Provided
Maine Coalition Against Sexual Assault	Call for address	207-626-0034 Helpline: 800-971-7741	Works to end sexual violence and to support high-quality sexual violence prevention and response in Maine communities
Maine Coalition to End Domestic Violence	Call for address	207-430-8334 Helpline: 866-834-4357	Works to end domestic violence, dating abuse, stalking, elder abuse and commercial sex trafficking
Immigrant Resource Center of Maine	Call for address	207-753-0061	Provides support, resources and opportunities to immigrant, refugee, and asylum-seeking communities to navigate the complex systems
NAMI Maine	52 Water St., Hallowell	800-464-5767 press 1 for Helpline	Provides education, advocacy and assistance navigating the mental health system, finding a provider based on need, location, insurance type, and income

#### **Intensive Outpatient (IOP)**

Non-residential programs that provide intensive and structured substance use treatment, 3-4 days a week for 3 hours. The programs usually last 4- weeks.

#### **Outpatient (OP)**

This treatment model is non-residential. Outpatient programs offer individual, group, and family sessions, usually for an hour or 90 minutes once a week.

#### **Partial Hospitalization Program (PHP)**

A structured type of intensive outpatient treatment program. Programs typically last anywhere from 4-8 hours each day, up to 5 days a week. One step above IOP services.

#### **Halfway House**

Halfway houses are 3-6 month residential programs that provide support for sobriety and prepare clients to re-enter the work force and re-establish themselves in the community.

#### **Driver Education and Evaluation Programs (DEEP)**

Programs for people with one or more alcohol or other drug-related motor vehicle offenses including programs for those under 21 years of age, risk reduction for adult offenders, and treatment for substance use.

#### **Co-Occurring**

Agencies where treatment for substance use and co-occurring mental health conditions, is integrated in policies, procedures, and practices.

#### **Recovery Centers**

Non-profit centers for the recovery community that offer local networks of non-medical, recovery support services.

#### **Sober Houses**

Sober houses are long-term residential houses that provide structured living for individuals in substance use recovery. These houses provide a substance free environment as part of the living agreement.

### General Substance Use Resources and Information

OPTIONS (Overdose Prevention) www.knowyouroptions.me

Eyes Open (Opioid Education) www.eyesopenforme.org

Good to Know Maine (Marijuana Education) www.goodtoknowmaine.com Adult Children of Alcoholics 310-534-1815 www.adultchildren.org

Alanon/Alateen (National) www.al-anon.org

Alanon/Alateen (Maine) www.maineafg.org

Email: grouprecords@maineafg.org

#### **Alcoholics Anonymous (National)**

www.aa.org

#### **Cocaine Anonymous**

www.ca.org Email: cawso@ca.org

#### **Co-dependents Anonymous**

207-782-9697 www.coda.org Email: outreach@coda.org

#### The Maine QuitLink

www.mainequitlink.com

# Local Support Resources

Organization	Address	Phone	Services Provided
Tri County Mental Health Services	37 North High St., #1, Bridgton	207-647-5629	Crisis, co-occurring disorders, veteran counseling
Bridgton Food Pantry	214 Main St., Bridgton	207-318-4467	Food pantry
Harrison Food Bank	176 Waterford Rd., Harrison	207-647-3384	Food pantry
Sweden Food Pantry	137 Bridgton Rd., Sweden	207-647-5735	Food pantry; serves the towns of Sweden, Lovell, Fryeburg, Stow, Stoneham, and Waterford.
Crosswalk Community Outreach	15 Village Green, Naples	207-615-3226	Food pantry
Norway Family Shelter	Call for address	207-364-3551	Women and children shelter
Western Maine Community Action	Call for address	207-645-3764	Community navigator services
Through These Doors	Call for address	207-767-4952 Helpline: 800-537-6066	Provides support and education about domestic violence in Cumberland County
SAPARS	Call for address	207-784-5272; Helpline: 800-871-7741	Works to prevent and eliminate sexual violence in Franklin, Oxford and Androscoggin counties, and the towns of Bridgton and Harrison

# Local Syringe Services Programs

Location	When	Phone/Website
Church of Safe Injection	Monday-Saturday	207-241-2537
195 Main St., Lewiston	10 am - 3 pm	www.churchofsafeinjection.org
Mt. Washington Valley Supports*	Monday-Thursday	603-662-0668
160 East Main St., Center Conway NH	10 am - 4 pm	www.mwvsupportsrecovery.org
Tri County Mental Health Services	Call ahead	888-304-4673
1155 Lisbon St., Lewiston	Call alleau	www.tcmhs.org

Syringe Services Programs (SSPs) are a public health strategy for persons who inject drugs (PWID). SSPs aim to reduce HIV infection, viral hepatitis, and other bloodborne infections, such as endocarditis, by promoting the use of new or sterile injection equipment for each injection (US CDC).

\*gives clean syringes; does not take back used syringes

### General Assistance

Town	Address	Phone
Town of Bridgton	3 Chase St., Suite 1, Bridgton	207-647-8786
Town of Naples	15 Village Green Lane, Naples	207-693-6364
Town of Denmark	62 E Main St., Denmark	207-452-2163
Town of Harrison	20 Front St., Harrison	207-583-2241

The General Assistance Program assists residents, for a limited period of time, who are unable to provide basic necessities essential to maintain themselves and/or their families, like rent and food.

General Assistance is available through most municipalities. Call your local town office, or check your town's website to learn more and about applying.

### Local and National Support Groups

**Alcoholics Anonymous (Maine)** 

24-HR Hotline: 207-774-4335 www.csoaamaine.org/meetings

Narcotics Anonymous (Maine)

Maine Helpline: 833-436-6166 www.namaine.org/meetings-by-table/

St. Mary's Regional Medical Center 207-777-8120

\*The most up to date meetings with days, times, and locations (virtual and in-person) are available on the NA Maine Website and the AA Maine Website listed below each heading.

#### Marijuana Anonymous

www.marijuana-anonymous.org Email: office@marijuana-anonymous.org

#### **Secular Sobriety (SOS)**

www.sossobriety.org Email: info@sossobriety.org

#### **Women for Sobriety**

215-536-8026 www.womenforsobriety.org

#### **Nicotine Anonymous**

877-879-6422 www.nicotine-anonymous.org Email: info@nicotine-anonymous.org 9

# Local Substance Use Resources

Organization	Address	Phone	Services Provided
Tri-County Mental Health Services	32 N High St., #1, Bridgton	207-647-5629	IOP, OP, DEEP, Co-Occurring
Crooked River Counseling	87 S High St., Bridgton	207-647-5600	IOP, OP, DEEP, Co-Occurring
Lakes Region Recovery Center	2 Elm St., Bridgton	207-803-8707	Recovery Coaching
Tucker's House	Call for address	207-803-8291	Sober House
The HILLS Recovery Center	he HILLS Recovery Center 15 Tannery St., Norway		Recovery Coaching
Mt. Washington Valley Supports 160 East Main St., Center Conway, NH		603-662-0668	Sober House, Recovery Coaching

# Statewide Substance Use Resources

Organization	Address	Phone/Website	Services Provided
Wellspring	175 Union St., Bangor	207-941-1612 www.wellspringmaine.com/	Detox, Residential, OP
Liberty Bay	343 Forest Ave., Portland	855-222-6945 www.libertybayrecovery.com/	Detox, Residential, PHP, IOP, OP, Co-Occurring
Crossroads	71 US Route One, Suite E, Scarborough	877-978-1667 www.crossroadsme.org/	Women's residential, mother and children residential, gender specific IOP, Co-Occurring
Better Life Partners	Various, see website	866-679-0831 www.betterlifepartners.com/maine/	MAT, OP
Aware Recovery Care	Various, see website	207-203-9097 www.awarerecoverycare.com/	In-home treatment
Sweetser	Various, see website	800-434-3000 www.sweetser.org/	Crisis, MAT, Co-Occurring, DEEP